



## UNDERSTAND THE TRUE STATE OF YOUR COMPANY'S SYSTEMS

In the current economic environment, it is critical to understand the true state of your company's systems. Computing investments, upgrades and maintenance decisions must be made wisely. Service Level Agreements (SLAs) must be maintained in order to avoid hefty violation penalties. And you must keep pace with your competition.

The TMNG QSA™ (Quality Systems Audit), a comprehensive, detailed evaluation of your computing systems, can help. The QSA, developed and delivered by TMNG's technology consultants, evaluates and measures your systems' performance against best practice industry benchmarks. This objective, third-party audit ensures that you detect and remedy problem areas, spend limited capital wisely, stay competitive and avoid penalties by fulfilling your SLAs and other related contracts.

### Turn to TMNG's Industry Experts to Unlock Your Systems' Full Potential

TMNG's technology consultants average more than 20 years of hands on experience in the computing and communications industries, across a diverse set of technology environments. They draw upon this deep experience and upon TMNG's unique holistic approach to deliver a comprehensive, unbiased systems audit. While most consultancies look at a problem from the perspective of one organizational silo, we look across them all – technology, operations, marketing and business planning.

### Cover All the Bases with TMNG QSA

In conducting the QSA, TMNG's consultants provide an in-depth view of the current state of your computing environment, scored against best practice industry benchmarks. Our consultants also provide implementable short- and long-term recommendations in order to improve problem areas.

The audit covers your computing systems and related people and processes, including:

- Computing capabilities
- System management processes and procedures
- Human resource capabilities and organization
- Systems maintenance
- Systems protection

And evaluates and measures performance across all relevant functional areas, including:

- Hardware
- System Software
- Network Infrastructure
- System Administration
- Data Center Environment
- Security
- Software Release Management
- Backup & Restoration
- Business Continuance



**TMNG experience. Taking you further. Faster.**

7300 College Boulevard . Suite 302 . Overland Park, Kansas 66210 . 888.480.TMNG . Fax 913.451.1845  
[www.tmng.com](http://www.tmng.com)